

The cornerstone of the Shaffer Beacon Service plan is your annual cleaning / tune-up!

Tune-Up / Annual Cleaning

This is a comprehensive cleaning of your hot water boiler or warm air furnace. This service includes the following:

Oil System

- Inspection, brush & vacuum of heat exchanger surfaces and smoke pipe (as necessary)
- Check chimney draft
- Check air intake and exhaust for obstructions
- Clean & tune oil burner to include;
 - New oil burner nozzle
 - New oil pump strainer
 - New oil filter
- Check flow of oil line & flush (if necessary)
- Check pump pressure, CO₂, smoke and stack temperature
- Check draft
- Test of primary control
- Oil circulators & motors where applicable
- Check fan belts
- Check blower & bearings
- If removal of blower required for proper cleaning – **please add \$35 charge**
- Instrument set-up of burner to maximize efficiency
- Also includes rags, cleaners & waste disposal

Gas System

- Check Boiler for Carbon Monoxide
- Clean Boiler Ignition Assembly
- Test Boiler Starting Capabilities
- Check Boiler Flue Pipe & Chimney Connection
- Check Flue Damper
- Vacuum Out Chimney Base
- Vacuum Out Main Burners
- Test All Boiler Safety Controls
- Tighten Boiler Electrical Connections
- Check Gas Pressure
- Check Burner Flame
- Check Pilot Light Flame
- Check Thermo Coupling
- Lubricate All Moving Parts
- Check Low Cut-Off
- Check Pressure Control
- Check Water Feeder
- Check Backflow Preventer
- Check Switching Relays
- Check Transformer
- Check Safety Roll Off Switch
- Check Circulator Pump & Flanges
- Check Aquastat
- Also includes rags, cleaners & waste disposal

High efficiency gas equipment may require special parts as part of the required maintenance. Any additional parts required will be an extra and charged with the 10% discount.

Any and all discrepancies to be noted for future repairs or follow-up.

Any additional repairs, not covered above, will be performed on a time & materials basis upon approval of the homeowner. If the homeowner is not home or is unreachable at the time of service, any and all discrepancies will be noted for future repairs or follow-up.

Please Note - If the additional repair is a safety issue, the technician will proceed with the repair even if unable to contact the homeowner.

Boiler / Warm Air Furnace

Comfort Club

Gas **\$150.00**

Tune-Up / Annual Cleaning

Oil **\$190.00**

10% discount (parts & labor) on heating & plumbing service calls.

Silver Service Plan

Gas **\$200.00**

Comfort Club Benefits PLUS

Oil **\$250.00**

Emergency service for **burner related issues** (no heat or hot water) - daytime service calls (Monday thru Friday 7:30am - 4:30pm) – Labor Only

Emergency night / weekend service calls for **burner related issues** (no heat or hot water) at \$75.00 flat fee (Night calls Monday thru Friday 4:30pm - 7:30am and anytime Saturdays, Sundays, and Holidays) – Labor Only

Gold Service Plan

Gas **\$290.00**

Silver Service Plan Benefits PLUS

Oil **\$370.00**

Following Parts and Labor;

- | | |
|--------------------------------------|--|
| <i>Aquastats - Single and Triple</i> | <i>Firomatic Oil Valve at Burner</i> |
| <i>Burner Motor</i> | <i>Firomatic Electric Valve</i> |
| <i>Oil Pump</i> | <i>Service Toggle Switch</i> |
| <i>Ignition Transformer</i> | <i>End Cone</i> |
| <i>Electrodes</i> | <i>Blast Tube</i> |
| <i>Burner Coupling</i> | <i>Zone Valve Motors - Taco or Honeywell (x2 per year max)</i> |
| <i>Primary Controls</i> | <i>Thermocouple</i> |
| <i>Blower Motor - Up to 1/3 HP</i> | <i>Air Pressure Switch</i> |
| <i>Blower V Belt</i> | <i>Roll Out Switch</i> |
| <i>Fan Limit Control</i> | |
| <i>Nozzle</i> | |
| <i>Filter</i> | |
| <i>Pump Strainer</i> | |

Platinum Service Plan

Gas **\$370.00**

Gold Service Plan Benefits PLUS

Oil **\$490.00**

Following Additional Parts and Labor (1 each per year);

- | | |
|---------------------------------|---------------------------------|
| <i>Circulator Pump</i> | <i>Backflow Preventer</i> |
| <i>Relief Valve</i> | <i>Boiler Drain or Cap Ball</i> |
| <i>Extrol 30 Expansion Tank</i> | <i>Valve 1/2" or 3/4"</i> |
| <i>Autofeed</i> | <i>Autovents (x2 per year)</i> |

Water Heater - Oil Fired Only

Comfort Club - Water Heater

\$100.00

Tune-Up / Annual Cleaning

10% discount (parts & labor) on heating & plumbing service calls

Emerald Service Plan - Water Heater

Comfort Club Benefits PLUS

\$190.00

Emergency service for **burner related issues** (no heat or hot water) - daytime service calls (Monday thru Friday 7:30am - 4:30pm) – Labor Only

Emergency night / weekend service calls for **burner related issues** (no heat or hot water) at \$75.00 flat fee (Night calls Monday thru Friday 4:30pm - 7:30am and anytime Saturdays, Sundays, and Holidays) – Labor Only

Following Parts and Labor:

- | | |
|--------------------------------------|--------------------------------------|
| <i>Aquastats - Single and Triple</i> | <i>Filter</i> |
| <i>Burner Motor</i> | <i>Pump Strainer</i> |
| <i>Oil Pump</i> | <i>Firomatic Oil Valve at Burner</i> |
| <i>Ignition Transformer</i> | <i>Firomatic Electric Valve</i> |
| <i>Electrodes</i> | <i>Service Toggle Switch</i> |
| <i>Burner Coupling</i> | <i>End Cone</i> |
| <i>Primary Controls</i> | <i>Blast Tube</i> |
| <i>Nozzle</i> | |

Hot water recirculation controls & circulators, not included.

Humidifier Service

\$40.00

New Pad

Flush & Clean Reservoir and Drain Line

Test Operation

Service must be requested at same time appointment for annual service is made and Shaffer Beacon must know the make & model number of the humidifier.

Plans do not cover; obsolete parts (will not use re-built or refurbished parts), stack switches, oil lines, power venters, tankless coils, indirect water heaters, heat exchangers, chambers, chimneys, humidifiers (see humidifier service), electronic air cleaners, media filters, oil tanks,

Sign Up for Shaffer Beacon Service

Plans are for one (1) year. Prices includes tax.

Price:

- Comfort Club _____
- Silver Service Plan _____
- Gold Service Plan _____
- Platinum Service Plan _____
- Comfort Club - Water Heater _____
- Emerald Service Plan - Water Heater _____
- Humidifier Service _____

Total: _____

Name _____

Address _____

Phone _____ Last Cleaning Date _____

By signing, the customer agrees to the terms and conditions listed on the back of this document;

Signature _____

Shaffer Beacon Representative _____

Service Plan Start Date _____

Payment

Check / Cash

Debit Card

Visa

MasterCard

Discover

American Express

Credit Card # _____

Exp. date _____ VC _____

Shaffer Beacon Oil Customer

Auto/ Budget

Will Call

NO

GENERAL TERMS & CONDITIONS

1. This agreement is not in force if the customer's account is delinquent.
2. Shaffer Beacon Mechanical, LLC. agrees to render service to the customer's equipment for one year from the month in which customer enrolls (the effective date). This service plan will be renewed automatically, each year, unless terminated in writing by either party, sixty (60) days before expiration.
3. Prior to initial acceptance on a service plan, equipment must be in good working order at time of initial servicing. If equipment needs repairs in order to get the equipment to proper working order, parts & labor charges will be the responsibility of the customer. Shaffer Beacon Mechanical, LLC. reserves the right to refuse plan acceptance on obsolete or poorly maintained equipment.
4. Upon approval, acceptance, and payment, this service plan will be effective immediately. Preventative maintenance will be performed during the period the plan is in effect, at the mutual convenience of the customer and Shaffer Beacon Mechanical, LLC.
5. These service plans are not written on a prorated basis and no refunds will be made if the customer cancels before the normal expiration date. These service plans are transferable to another homeowner, subject to credit approval, but not from one heating system to another. These service plans are void if anyone, other than an employee of Shaffer Beacon Mechanical, LLC. works on the equipment.
6. Prices quoted for service plans are for ordinary residential or comparably sized commercial heating & cooling systems.
7. Shaffer Beacon Mechanical, LLC.'s obligation to furnish parts shall be subject to their availability through normal supply sources. These service plans do not cover replacement of a complete boiler, furnace, burner, air handler, condenser, domestic water heater (indirect, electric, gas or oil fired), humidifier, or piping; baffles; oil lines; frozen oil lines; frozen heating systems (regardless of cause); low water cut-off; environmental pollution damage or clean-up of environmental pollution or damage; mixing valve; gas piping; fuel oil tank; oil lines & fittings.
8. These service plans are designed for and available to customers with a properly maintained account. A finance charge of 1.5% per month (an annual percentage rate of 18%) will be charged on items not paid, thirty (30) days from the invoice date. If customer account is referred to an attorney for collection, a charge for interest and attorney fees will be included. Said fee will be 33-1/3% plus interest. **SERVICE PLANS ARE NOT IN FORCE IF CUSTOMER ACCOUNT IS THIRTY (30) DAYS OVERDUE.**
9. The service plan includes only repair and replacement of parts that are defective due to ordinary use or wear and tear based on the judgment of Shaffer Beacon Mechanical, LLC. Contract does not include service to replace parts damaged by floods, fire, hurricane, explosion, war, acts of God or other causes beyond the control of Shaffer Beacon Mechanical, LLC. The contract also does not cover labor or parts pertaining to the boiler or furnace sections, fire chambers, radiator valves, radiators, connected piping, domestic water heating equipment, flow valves, boiler flushing, complete zone valves, humidifiers, faucets, blower bearings, or chimneys, unless specifically listed.
10. Shaffer Beacon Mechanical, LLC. shall be released of liability for failure or delay to provide, within reasonable time, the service called for under these plans, when failure or delay may result from strike or other labor disturbance, fire, flood, lightning, war, or other acts of God; supply shortages, government regulations, extreme weather conditions; or unavailability of parts. In no case shall Shaffer Beacon Mechanical, LLC. be responsible beyond the actual repair or replacement cost of the parts or materials covered by these agreements.
11. Shaffer Beacon Mechanical, LLC. shall be released from liability for loss of heat or any damage resulting from a freeze-up in an occupied or unoccupied dwelling. It is the customer's responsibility to arrange for a daily house check if customer is away from the premises.
12. There shall be no liability for any reason on the part of Shaffer Beacon Mechanical, LLC. for work done by anyone other than an employee of Shaffer Beacon Mechanical, LLC. unless such person is authorized, in writing, by Shaffer Beacon Mechanical, LLC. to perform such work or furnish parts.
13. Shaffer Beacon Mechanical, LLC. shall be release of liability for any direct or indirect consequential damages in any way arising out of performance or nonperformance of its obligations under these service plans, including but not limited to injury to or death of person or property damage of an description resulting from defects in or failure of operation of any heating, cooling or related equipment.
14. It is the customer's responsibility to ensure that heating and/or cooling unit(s) is accessible for service. If it is inaccessible, service will not be performed.
15. These service plans **DO NOT COVER GAS PIPING, PROPANE TANKS, OIL TANKS, OIL LINES OR FITTINGS.** Shaffer Beacon Mechanical, LLC. shall be released from liability for any damage whatsoever caused by line or tank leakage or oil / gas leak of any sorts or loss of product, whether before or after discovery of a leak, including the cost of recovery of lost oil or removal of contaminated earth or other property. The customer is responsible for notifying appropriate government agencies.
16. During the life of these agreements Shaffer Beacon Mechanical, LLC. will provide dependable, prompt, emergency service 24 hours a day, 7 days a week, 365 days a year. The following circumstances constitute emergency service: no heat, no hot water, smoke, serious fuel leaks or dangerous situations.
17. If payment is not received within thirty (30) days of billing date, the contract is subject to cancellation and all work performed will be billed at the current hourly rate.

Shaffer Beacon Mechanical, LLC. is a full service and licensed mechanical service company offering heating, cooling, plumbing and oil delivery.

Visit us at ShafferBeacon.com to see all our services and to view our current oil prices.

On behalf of the staff, we thank you for being a part of the Shaffer Beacon Mechanical family.

Offices in GRANBY & BRISTOL
TEL 860-844-0111

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