

The cornerstone of the Shaffer Beacon Service plan is your annual servicing!

**Annual Servicing**

This is a comprehensive cleaning and inspection of your air conditioning system including the condenser, coil and air-handler / furnace. This service includes the following:

- Clean & Inspection to include;
- \* Inspect & clean condenser coil as needed.
  - \* Inspect & lubricate condenser fan motor.
  - \* Inspect condenser controls and check operations.
  - \* Inspect motors and verify amp draw.
  - \* Inspect refrigerant levels for efficient & reliable operation.
  - \* Inspect air handler or furnace blower function.
  - \* Inspect air filters, clean or replace as necessary. *(Must know size PRIOR to service or customer will need to provide)*
  - \* Inspect blower belts, adjust or replace if necessary.
  - \* Inspect evaporator coil. - *an additional charge will apply if coil must be cleaned*
  - \* Inspect condensate drain, check for proper operation and clean if necessary.
  - \* Inspect & clean condensate pump.
  - \* Also includes rags, cleaners & waste disposal

*Any and all discrepancies to be noted for future repairs or follow-up.*

*Any additional repairs, not covered above, will be performed on a time & materials basis upon approval of the homeowner. If the homeowner is not home or is unreachable at the time of service, any and all discrepancies will be noted for future repairs or follow-up.*

*Please Note - If the additional repair is a safety issue, the technician will proceed with the repair even if unable to contact the homeowner.*

**Air Conditioning Plans**

*The following service plans are only valid from April 1st - October 1st.*

**Comfort Club - AC** **\$140.00**

Annual Servicing *(as listed to left)*

10% discount (parts & labor) on air conditioning & plumbing service calls.

**Additional A/C units serviced.** **\$105.00**  
*(Must be at same time.)*

**Cool Blue Service Plan** **\$235.00**

Comfort Club Benefits PLUS

Labor for emergency no a/c service performed during regular business hours. (Monday thru Friday 7:30am - 4:30pm) After hours labor will be at the reduced rate of \$99 / hr. This includes holidays and weekends.

Plan covers labor pertaining to electrical controls, motor replacement and adjustment of refrigerant charge of up to 1lb. *(Does not include refrigerant)*

Labor is not covered for service on refrigeration components, leak repairs, compressor replacement, condenser or air handler (or furnace) replacement, evaporative coil replacement, TX Valves, or filter driers.

**Additional A/C units serviced.** **\$185.00**  
*(Must be at same time.)*

**Fall Shut-Down** **\$105.00**

Check unit & blow-out condensate traps to prevent freezing.

Install mouse repellent in control area of outdoor condensing unit to prevent mice from destroying wiring.

**Additional A/C units serviced.** **\$70.00**  
*(Must be at same time.)*

**Heat Pump Plans (Air Source Units)**

*The following service plans are valid for one (1) year from time of sign up.*

**Comfort Club - HP** **\$260.00**

Annual Servicing *(as listed to left)*

Fall Servicing *(second visit)*

- \* Inspect reversing valve for proper operation
- \* Blow out condensate traps to prevent freezing
- \* Check resistance heaters for proper operation
- \* Install mouse repellent in condenser

10% discount (parts & labor) on air conditioning & plumbing service calls.

**Additional A/C units serviced.** **\$185.00**  
*(Must be at same time.)*

**Hot & Cold Service Plan** **\$385.00**

Comfort Club Benefits PLUS

Labor for emergency no a/c or no heat service performed during regular business hours. (Monday thru Friday 7:30am - 4:30pm) After hours labor will be at the reduced rate of \$99 / hr. This includes holidays and weekends.

Plan covers labor pertaining to electrical controls, motor replacement and adjustment of refrigerant charge of up to 1lb. *(Does not include refrigerant)*

Labor is not covered for service on refrigeration components, leak repairs, compressor replacement, condenser or air handler (or furnace) replacement, evaporative coil replacement, TX Valves, or filter driers.

**Additional HP units serviced.** **\$235.00**  
*(Must be at same time.)*

**One Air Conditioning or Heat Pump unit consists of:**  
One (1) Air Handler + One (1) Condenser OR One (1) A-Coil + One (1) Condenser

<p><b>Sign Up for Shaffer Beacon Service</b></p> <p><input type="checkbox"/> Comfort Club - AC <span style="float: right;">\$140.00</span></p> <p><input type="checkbox"/> Cool Blue Service Plan <span style="float: right;">\$235.00</span></p> <p><input type="checkbox"/> Fall Shut-Down <span style="float: right;">\$105.00</span></p> <p><input type="checkbox"/> Comfort Club - Heat Pump <span style="float: right;">\$260.00</span></p> <p><input type="checkbox"/> Hot &amp; Cold Service Plan <span style="float: right;">\$385.00</span></p> <p><input type="checkbox"/> Additional Unit <i>(see cost above)</i> _____</p> <p style="text-align: right;">Total: _____</p>	<p>Name _____</p> <p>Address _____</p> <p>_____</p> <p>Phone _____ Last Cleaning Date _____</p> <p>By signing, the customer agrees to the terms and conditions listed on the back of this document;</p> <p>Signature _____</p> <p>Shaffer Beacon Representative _____</p> <p style="border: 2px solid yellow; padding: 2px;">Service Plan Start Date _____</p>	<p><b>Method of Payment</b></p> <p><input type="checkbox"/> Check / Cash</p> <p><input type="checkbox"/> Debit Card</p> <p><input type="checkbox"/> Visa</p> <p><input type="checkbox"/> MasterCard</p> <p><input type="checkbox"/> Discover</p> <p>Credit Card # _____</p> <p>Exp. date _____ VC (3 digit code) _____</p> <p><b>Shaffer Beacon Oil Customer</b></p> <p><input type="checkbox"/> Auto/ Budget</p> <p><input type="checkbox"/> Will Call</p> <p><input type="checkbox"/> NO</p>
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## **GENERAL TERMS & CONDITIONS**

1. This agreement is not in force if the customer's account is delinquent.
2. Shaffer Beacon Mechanical, LLC. agrees to render service to the customer's equipment for one year from the month in which customer enrolls (the effective date). This service plan will be renewed automatically, each year, unless terminated in writing by either party, sixty (60) days before expiration.
3. Prior to initial acceptance on a service plan, equipment must be in good working order at time of initial servicing. If equipment needs repairs in order to get the equipment to proper working order, parts & labor charges will be the responsibility of the customer. Shaffer Beacon Mechanical, LLC. reserves the right to refuse plan acceptance on obsolete or poorly maintained equipment.
4. Upon approval, acceptance, and payment, this service plan will be effective immediately. Preventative maintenance will be performed during the period the plan is in effect, at the mutual convenience of the customer and Shaffer Beacon Mechanical, LLC.
5. These service plans are not written on a prorated basis and no refunds will be made if the customer cancels before the normal expiration date. These service plans are transferable to another homeowner, subject to credit approval, but not from one heating system to another. These service plans are void if anyone, other than an employee of Shaffer Beacon Mechanical, LLC. works on the equipment.
6. Prices quoted for service plans are for ordinary residential or comparably sized commercial heating & cooling systems.
7. Shaffer Beacon Mechanical, LLC.'s obligation to furnish parts shall be subject to their availability through normal supply sources. These service plans do not cover replacement of a complete boiler, furnace, burner, air handler, condenser, domestic water heater (indirect, electric, gas or oil fired), humidifier, or piping; baffles; oil lines; frozen oil lines; frozen heating systems (regardless of cause); low water cut-off; environmental pollution damage or clean-up of environmental pollution or damage; mixing valve; gas piping; fuel oil tank; oil lines & fittings.
8. These service plans are designed for and available to customers with a properly maintained account. A finance charge of 1.5% per month (an annual percentage rate of 18%) will be charged on items not paid, thirty (30) days from the invoice date. If customer account is referred to an attorney for collection, a charge for interest and attorney fees will be included. Said fee will be 33-1/3% plus interest. **SERVICE PLANS ARE NOT IN FORCE IF CUSTOMER ACCOUNT IS THIRTY (30) DAYS OVERDUE.**
9. The service plan includes only repair and replacement of parts that are defective due to ordinary use or wear and tear based on the judgment of Shaffer Beacon Mechanical, LLC. Contract does not include service to replace parts damaged by floods, fire, hurricane, explosion, war, acts of God or other causes beyond the control of Shaffer Beacon Mechanical, LLC. The contract also does not cover labor or parts pertaining to the boiler or furnace sections, fire chambers, radiator valves, radiators, connected piping, domestic water heating equipment, flow valves, boiler flushing, complete zone valves, humidifiers, faucets, blower bearings, or chimneys, unless specifically listed.
10. Shaffer Beacon Mechanical, LLC. shall be released of liability for failure or delay to provide, within reasonable time, the service called for under these plans, when failure or delay may result from strike or other labor disturbance, fire, flood, lightning, war, or other acts of God; supply shortages, government regulations, extreme weather conditions; or unavailability of parts. In no case shall Shaffer Beacon Mechanical, LLC. be responsible beyond the actual repair or replacement cost of the parts or materials covered by these agreements.
11. Shaffer Beacon Mechanical, LLC. shall be released from liability for loss of heat or any damage resulting from a freeze-up in an occupied or unoccupied dwelling. It is the customer's responsibility to arrange for a daily house check if customer is away from the premises.
12. There shall be no liability for any reason on the part of Shaffer Beacon Mechanical, LLC. for work done by anyone other than an employee of Shaffer Beacon Mechanical, LLC. unless such person is authorized, in writing, by Shaffer Beacon Mechanical, LLC. to perform such work or furnish parts.
13. Shaffer Beacon Mechanical, LLC. shall be release of liability for any direct or indirect consequential damages in any way arising out of performance or nonperformance of its obligations under these service plans, including but not limited to injury to or death of persons or property damage of an description resulting from defects in or failure of operation of any heating, cooling or related equipment.
14. It is the customer's responsibility to ensure that heating and/or cooling unit(s) is accessible for service. If it is inaccessible, service will not be performed.
15. During the life of these agreements Shaffer Beacon Mechanical, LLC. will provide dependable, prompt, emergency service 24 hours a day, 7 days a week, 365 days a year. The following circumstances constitute emergency service: no heat, no hot water, smoke, serious fuel leaks or dangerous situations.
16. If payment is not received within thirty (30) days of billing date, the contract is subject to cancellation and all work performed will be billed at the current hourly rate.

**Shaffer Beacon Mechanical, LLC. is a full service and licensed mechanical service company offering heating, cooling, plumbing and oil delivery.**

**Visit us at [ShafferBeacon.com](http://ShafferBeacon.com) to see all our services and to view our current oil prices.**

**On behalf of the staff, we thank you for being a part of the Shaffer Beacon Mechanical family.**

**Offices in GRANBY & BRISTOL  
TEL 860-844-0111**

CT Lic. # S1-0393852 / P1-0289777 / HOD-0001288